

## **The Cardinal Orthopaedic Institute Web Site**

### **Automobile Accident and/or Lawsuit Policy**

This would apply if you are asking us to look to one of the following for payment:

- Your automobile insurance policy, or that of another driver;
- The proceeds from a lawsuit that you have filed for damages, including covering your health care expenses.

If so, please carefully review our policies below:

#### **Automobile Accidents:**

When calling to make the appointment, you must have the following information available:

- The name and phone number of your insurance company and your agent, including a contact name
- The claim number that has been assigned to your case.

When you come in for your appointment, please bring any applicable documentation with you.

Please keep in mind that if the automobile insurance company denies the claim, or if the benefits have been exhausted, we will forward the bill to you for payment.

#### **Lawsuits**

This is most likely a situation whereby a patient is seeking care, but asks that we wait for the settlement of his/her lawsuit to receive payment. Occasionally, the attorney representing the patient may even offer a "letter of protection" to us.

Unfortunately, we CANNOT accept patients under this arrangement. We must either be permitted to bill your health insurance, or ask that you pay for the services at the time of your visit.